# Impact Measurement Methodology

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# INVESTMENT STRATEGY OBJECTIVES AND PROCESS

WHEB's investment strategy focuses on the opportunities created by the transition to healthy, zero carbon and sustainable economies. The investment team selects high-quality companies from nine environmental and social themes with strong growth characteristics to create a globally diversified portfolio. We develop long-term relationships with company management to promote the best environmental, social and economic outcomes.





# **Calculating impact**

## Introduction

This document describes the methodology that is used to collate and calculate the positive impact associated with WHEB's investment strategy. At its core, WHEB is an impact investor. All the investments made through our investment strategy have positive social and/or environmental impact. By this we mean that we invest 'in companies, organisations and funds with the intention to generate social and environmental impact alongside financial return'<sup>1</sup>. We subscribe to this definition of impact investing and believe, like others, that there are four core characteristics. These are detailed in the table below, with WHEB's approach in each of these areas also highlighted.

#### Figure 1: Defining impact investing

Core characteristics of impact investing <sup>2</sup>	WHEB's approach
<b>Intentionality</b> : The intent of the investor to generate social and/or environmental impact through investments is an essential component of impact investing.	Our intention is to deliver superior financial returns by investing in companies that deliver positive social and/or environmental impact through their products and services.
<b>Investment with return expectations:</b> Impact investments are expected to generate a financial return on capital and, at a minimum, to safeguard capital.	Our focus is on generating above market rate financial returns for our investors.
Range of return expectations and asset classes: Impact investments generate returns that range from below market to risk-adjusted market rate.	All our investments are intended to deliver superior risk- adjusted market rates of return.
<b>Impact measurement:</b> A core tenet of impact investing is the commitment of the investor to measure and report the social and environmental performance and progress of underlying investments.	We are committed to measuring and reporting the positive social and/or environmental impact associated with WHEB's investments. In this document we set out our methodology for doing this.

A fuller discussion of WHEB's definition and approach to impact investing is provided in 'Impact investing in listed equities – WHEB's perspective'<sup>3</sup>

# WHEB's investment themes and the UN Sustainable Development Goals

It is our belief that long-term social, demographic, environmental and resource challenges are reshaping the global economic landscape, creating new investment opportunities for companies providing solutions to these challenges, and growing risks for those sectors that deplete human and natural capital. Finance is a critical catalyst for this change and we aim to invest in companies that are both enablers and beneficiaries of a shift to a more sustainable global economy over the coming decades.

<sup>&</sup>lt;sup>1</sup> http://www.thegiin.org/cgi-bin/iowa/resources/about/index.html#2

<sup>&</sup>lt;sup>2</sup> Ibid

<sup>&</sup>lt;sup>3</sup> 'Impact investing in listed equities – WHEB's perspective', WHEB, 2021 (https://impact.whebgroup.com/white-papers/)



WHEB's investment strategy covers five environmental and four social themes. These themes directly support seven of the UN's Sustainable Development Goals (SDGs). The positive impact of companies in each theme is assessed based on a set of indicators that relate to the products or services that the company supplies. For example, the positive impact of companies in the Cleaner Energy theme is measured in terms of the MWhs of renewable energy that are generated. In Sustainable Transport, the impact is assessed in terms of how much the product or service reduces harmful air emissions (including CO<sub>2</sub>e) from transport. In Water Management, the impact is measured in terms of how many litres of contaminated water are treated.

The selection of each indicator has been made primarily with reference to existing measurement indicators that are used in WHEB's investment process and with regard to the indicators associated with the appropriate sustainable development goal.<sup>4</sup>

WHEB Investment	Education	Health	Safety	Well-being	Cleaner Energy	Environmental Services	Resource Efficiency	Sustainable Transport	Water Manage
		÷	<u> </u>	Č	Å	R			
The problem we are solving	A lack of education limits individuals' ability to access opportunities and slows social development. <sup>9</sup>	Preventing and treating illness and disease is central to protecting and enhancing quality of life.	Safety hazards that cause injuries or death in the home, travelling or at work.	Unhealthy lifestyles contribute to chronic diseases that account for 61% of all deaths. <sup>10</sup>	Limiting global warming to <1.5% requires global power sector emissions to decline by nearly 60% by 2030. <sup>11</sup>	Human activities are causing loss of biodiversity that is undermining ecosystems supporting human life.	Limiting global warming to <1.5°C requires the global economy to increase energy efficiency by c.4% per year. <sup>12</sup>	Limiting global warming to <1.5°C requires all transport emissions to fall by 3% per year to 2030. <sup>10</sup>	Overuse and contamination freshwater crea water insecurit 47% of the gloi population suff water scarcity.
How companies provide solutions	Providing education and training Publishing and education technologies	Cutting health costs     Enabling medical     research     Providing diagnostics     Improving access to     healthcare     Providing medical     devices and therapies     Providing     preventive care	<ul> <li>Ensuring that products are safe</li> <li>Directly protecting people</li> </ul>	Providing care for vulnerable groups (eg the elderly) Enabling good exercise and det Improving hearing, visual and oral health	Reducing emissions through the use of renewable and low carbon power	Increasing circularity in material use     Developing more sustainable materials     Reducing pollution     Carrying out environmental consulting and monitoring	Making buildings more efficient     Making manufacturing more efficient Making energy efficient products	Reducing emissions per km travelled through mass transit - Reducing emissions by using electric vehicles	<ul> <li>Increasing th efficiency of water use</li> <li>Treating and recycling was</li> </ul>
WHEB portfolio holdings*	- Grand Canyon Education	- Aglent - brokkereux - CSL - Danahor - Evoteo - Evoteo - Germab - Germab - Getmge - Globus Modical - Hammatsu Photonics - Icon - Lonz Group - Novo Nordlak - Satrohus - Sitemens Healthineers - Thermo Flaher Scientific	– MSA Safety – Intertek – Storts	– Cooper Companies – HelioFresh – Sonova	- Alten - First Solar - SolarEdge - Vestas	- Aroadis - Croda International - DSM - Lonting - Linde - Smuth Kappa - Sweco - Tomna Systems	- Ariston - Autodesk - Annys - Bellimo - Daffuku - Dalfuku - Dalsault Systèmes - Haragon - Kayance - Koyance - Rich - Sillcon Labs - Trane Technologies - Trimble	- Aptiv - Influen - 38 Hunt - 37 Microelectronics - TE Connectivity	– Advanced D Systems – Ecolab – Xylem
Key performance Indicators	- Days of tertiary and vocational education	<ul> <li>No. of people benefiting from healthcare</li> </ul>	- No. of people with Improved well-being	- No. of people with Improved wellbeing	<ul> <li>MWh of renewable energy generated</li> <li>tCO<sub>2</sub>e avoided</li> </ul>	- Tonnes of waste materials recycled	- tCO <sub>2</sub> e avoided	- tCO <sub>2</sub> e avolded	- Litres of was water treated - Litres of wate
UN Sustainable Development Goals	4 CONTY Example 1	3 ADDREATH 		3 ADD WEATH 	7 distance we cital Debat	12 EEFFERENCE	9 MOREST EMOREST AND INSTRUMENT		6 CLEAR NO

#### Figure 2: Mapping WHEB's investment themes to the UN SDGs and relevant indicators (covering 2023)

### The 'impact engine' – assessing the impact of products and services

Companies supply a vast range of products and services with differing levels of positive impact. In 2019, we introduced a new analytical tool to assess the overall impact 'intensity' of the products and services offered by companies. This tool is intended to capture the different dimensions of positive impact that are created by products and services and builds upon

<sup>&</sup>lt;sup>4</sup> The impact metrics for each investment are based on the theory of change that we have identified and the relevant UN Sustainable Development Goals along with other commonly used metrics such as IRIS (https://iris.thegiin.org/).



existing frameworks in the market<sup>5</sup>. We revised the impact engine in 2021 and now have six questions covering three dimensions of impact: the importance of the outcomes, the change in the outcomes and the contribution to the outcomes.

These dimensions along with the six questions are displayed in figure 3.

#### Figure 3: Dimensions of impact



Each question is assessed and given a score from one to three with three denoting a higher impact. The scores in each of the three dimensions are then multiplied and then the three scores added to give an impact intensity factor which is then translated into a percentile score. This is then multiplied by the proportion of revenues attributable to that product/service to give an overall impact score. Where companies have more than one category of product, the impact intensity is calculated separately and then summed to produce an overall impact intensity score for the company as a whole.

<sup>&</sup>lt;sup>5</sup> In particular we have used the frameworks developed by the Impact Management Project (https://impactmanagementproject.com/) and the Future Fit Foundation (https://futurefitbusiness.org/)



#### Figure 4: Calculating the impact engine score



### Assessing the quality of company policies and practices

In addition to the impact of the products/services provided by our portfolio companies (what they *do*), the WHEB investment process also assesses the fundamental quality of a company's policies and operational performance (*how* they do it). The analysis considers five aspects of business operations: market attractiveness, competitive position, value-chain operations, management quality and growth strategy and gives each a score which adds up to the 'WHEB quality score' ranging from 0-100. In assessing the fundamental quality of each aspect, we consider a range of measures relating to both financial and environmental, social and governance ("ESG") management and performance.

Figure 5 below illustrates the overall mapping of portfolio holdings in WHEB's investment strategy as at the end of 2019 with the impact intensity score on the x-axis and the quality scores plotted on the y axis. Our ambition is to ensure that over time, the portfolio as a whole is composed of higher quality and higher impact businesses. This would be evidenced through a migration towards the top right quadrant.







## **Calculating company impact**

As described above, WHEB's investment process involves collecting data on the positive impact associated with the products and services sold by companies in the strategy. Many companies publish information on the product/service impact without collating this on a company-wide basis. In some cases, companies may collate data, but do not report it on an annual basis. Others may not report this data at all, or it may be in a format that is not possible to aggregate.

Where data is made available by the company, we use this data to calculate the impact of a company's products over the period that the stock was held in the portfolio. For example, if a company is held in the portfolio for only six months, we will calculate the company's impact over this period.

In a significant number of cases, the data provided by companies may be incomplete or unclear. Where this is case, we contact the company to clarify these issues. This quality assurance process typically involves clarifying the timeframe or baseline used by the company in generating the data. We also request information on the reliability of the data. For example, we review whether the data has been audited by a credible third party and/or whether the underlying methodology been published.

In 2022/23 we have also sought to use data that is collected and validated by third party data providers who have established standardised data collection methodologies that are aligned with our own. We utilise these sources to triangulate the data that we have collected ourselves.<sup>6</sup>

Where companies or third-party data providers do not provide complete datasets, we use a variety of estimation methodologies to determine company level impact.

- In some cases, we have been able to use data that is reported by peer companies as a proxy. If we know the productlevel impact, we can estimate company level impact based on the number of products or services that are sold.
- Where peer data is not available, we may be able to estimate impact by using information on the market share that a company has, and then using this to estimate the number of products sold.

<sup>&</sup>lt;sup>6</sup> For example in 2022 we have started to utilise impact data from Net Purpose (https://www.netpurpose.com/).

• Where none of the above applies, we exclude the company from the analysis.

# Further calculations and assumptions

Impact data that we receive from companies may need to go through a series of additional steps in order to be used in reported impact metrics for the fund. Depending on the data reported by companies, these additional steps can include:

- Converting from electricity saved into tCO<sub>2</sub>e avoided (or vice-versa): Some companies report the amount of
  electricity that the company's products save in a year in MWhs. We can convert this data into tCO<sub>2</sub>e by analysing the
  company's geographical sales and using grid carbon intensity metrics of the different geographies to calculate an
  overall blended carbon intensity per MWh of electricity saved.
- Impact data across the lifespan of the product: Instead of reporting data on an annual basis, some companies may report impact metrics on a whole of life basis for a product or for periods of more than one year. In these cases, we use data on the expected lifespan of the products and assume that the savings are equally weighted across the period.
- **Capacity factors**: For some products, the rated capacity may not actually equate to the real-world performance. For example, wind-turbines do not operate at 100% of their capacity. We therefore use average capacity factors for the different technologies to calculate the real-world operational characteristics of the equipment.

In cases where we estimate impact data based on peers or market share data, we also make a variety of assumptions in order to calculate the impact data. These assumptions can include:

- **Baseline assumptions**: A key assumption relates to the 'baseline' that we use to assess the positive impact generated by the product in question. Ideally, the baseline should relate to the average performance of an equivalent product or service available for sale on the market. For example, in assessing the positive impact associated with hybrid or battery electric vehicles (BEVs), we consider the tCO<sub>2</sub>e that are avoided by using the hybrid or BEV rather than an alternative new vehicle with average carbon emissions<sup>7</sup>. The difference between the two is the avoided tCO<sub>2</sub>e that we attribute to the hybrid or BEV. In practice, this data may not always be available. Where this is the case, we may rely on alternative sources. In the vehicle example above, the baseline we use might, for example, be the average emissions of a car on the road<sup>8</sup>.
- Number of products/services: Where the company does not self-report the numbers of products/services, we rely on proxies provided by the company or on market data or estimates. For example, for companies that own hospitals or care homes, we source data on the number of beds in these facilities, but not on the number of patients or residents per year which is likely to be considerably more. In some cases, we also rely on overall revenue figures for particular product segments. We then make an assumption about the average cost of an individual product unit in order to calculate an estimate of the number of products sold in an annual period.
- Share of impact: As equity investors, we often invest in companies that sit in the value-chain and deliver products or services to other companies. These other companies are then responsible for delivering the final product or service that generates the positive impact. While there is a risk of double-counting (see below), we typically attribute the full positive impact of the end product to component suppliers. However, where there is clear evidence of double-counting, we have adjusted impact numbers to eliminate this.

<sup>&</sup>lt;sup>7</sup> Ideally the baseline will compare products or services using full life-cycle emissions. Where this is not available, comparisons are made only where the most material aspects are covered.

<sup>&</sup>lt;sup>8</sup> Baseline selection is done on a case-by-case basis, but we have been guided by the Avoided Emissions Framework (AEF) developed by Mission Innovation for different markets (for more information see https://misolutionframework.net/pdf/Net-Zero\_Innovation\_Module\_2-The\_Avoided\_Emissions\_Framework\_(AEF)-November\_2019.pdf)



 Variety of product models: Many of the businesses that we invest in manufacture a large – and sometimes very large – number of products. Given the complexity involved, we do not attempt to model and calculate the impacts associated with each of the different model types. Instead, we attempt to group products into broad categories and make an assumption about the average positive impact associated with the product group. We often receive input from the company in question in making these assumptions.

In 2020 this methodology was peer-reviewed by the Carbon Trust and found to be properly prepared on the basis of reasonable assumptions and estimations and formulated in line with recognised international best practises for impact reporting. For further information please see the Carbon Trust statement at the end of this methodology document.

In addition, in 2021 and 2022 the data reported in the WHEB impact report was reviewed by the Carbon Trust. These reviews found that our approach was 'fit for purpose and provides a reasonable basis for impact calculations' and that the data used 'is of reasonable quality'. Please see WHEB's impact reports for further information.

Starting in 2022/23 we have begun to source impact data from independent data providers whose methodologies are consistent with our own approach.

## Calculating the impact of the strategy

Having calculated the positive impact over the year that is associated with the products and services of each company, we then calculate the positive impact associated with the investment strategy's specific holding in the company. The total positive impact of the company is multiplied by the fraction of the company's total enterprise value including cash (EVIC)<sup>9</sup> that is owned in the strategy at the end of the calendar year. This gives the positive impact associated with the strategy's investment in that company.

The positive contributions from each company are then grouped according to the mapping illustrated in Figure 2 and summed to give the total impact of the strategy on each indicator. This data is then converted into impact per pound  $(\pounds)$  of investment by dividing by the amount of money in the strategy. It is this data that underpins the 'impact calculator'.

<sup>&</sup>lt;sup>9</sup> While not wholly uncontroversial, EVIC is the denominator that is used in the global GHG Accounting and Reporting standard that has been developed by the Partnership for Carbon Accounting Financials (PCAF) - see https://carbonaccountingfinancials.com/files/downloads/PCAF-Global-GHG-Standard.pdf.



#### Figure 7: The 2019 impact calculator (covering calendar year 2019)

The positive impact associated with owning £1m in WHEB's investment strategy in 2019



An interactive version of this impact calculator is available at www.impact.whebgroup.com/impact-calculator/

### Avoided emissions in context

Delivering economic development that is sustainable requires the use of technologies and business models that have a significantly lower environmental footprint than has previously been the case. These technologies provide a critical contribution in reducing the negative environmental impacts associated with the global economy. However, while a <u>necessary</u> condition, enabling technologies do not on their own make a <u>sufficient</u> contribution to ensure sustainable



development. The avoided emissions they generate come from the delta between legacy technologies and businesses and the new approaches that replace them. They arise from a relative improvement in emissions compared to a business as usual (BAU) scenario. This relative improvement is not the same as an absolute reduction in environmental damage.

Understanding the role played by enabling technologies in avoiding emissions is important, in our view. It is equally critical, however, to recognise that on their own, avoided emissions are an inadequate framework to deliver a zero carbon and more sustainable economy. Alongside the measurement of avoided emissions, we also need to understand absolute levels of emissions. Ultimately it is these absolute levels that will determine whether development is genuinely sustainable.

### Impact 'ownership'

It is also important to make clear that, as investors, neither WHEB, nor our clients 'own' the positive impact associated with investments in the WHEB strategy. In a real sense, it is not even 'owned' by the companies that WHEB invests in. It is visible instead in the impact of the ultimate user of the product or service; the owner of the electric vehicle, the homeowner who buys renewable power or the hospital that delivers life-saving therapies. These are the individuals or institutions that generate the positive impact by using products and services supplied by investee companies.

As managers of our clients' money, our role is to ensure that these assets are invested in a way that enables and is aligned with these positive outcomes. WHEB's Impact Calculator is a tool that is intended to connect investors with the positive role their money plays by illustrating how a given investment is associated with a range of positive real-world impacts.

### Weaknesses in the data

The quality and accuracy of the final strategy-level metrics are ultimately determined by the quality of the underlying data. Several methodological challenges remain in calculating strategy-level impact data. We describe four in Figure 8 that we have experienced in our work. We have also provided an assessment of the challenge and the likely impact on accuracy of the data.

#### Figure 8: Sources of weakness in the data

Weakness	Estimated effect on impact measurement	Explanation
Underlying data quality	Medium	We rely on company reported data. However, this data is likely to be based on estimations and assumptions. As part of the process of data review undertaken by the Carbon Trust, all data included in the report is assessed for its completeness, consistency, reproducibility, data source reliability and its time period and geographical match. We believe that this process has helped to significantly improve the quality of underlying data. However, we believe that sources of errors in company reported data remain a source of potential errors in reported data.
Baseline selection	High	The selection of an appropriate baseline is clearly critical in assessing the extent of positive change created by a product or service. Our preferred approach is to compare the performance of the product or service against a baseline which reflects the



		performance associated with the most widely used alternative available for sale on the market <sup>10</sup> .
Double- counting	Low	'Double counting' occurs when a positive impact is counted twice (or more) along a product's value-chain. For example, counting the positive impact from the operation of a wind turbine while also crediting positive impact to the manufacturer of their turbines. In our view, the actual effect is likely to be limited at a portfolio level given the strategy's wide end market dispersion.
Time-frames	Low	Companies report data at different times of the year. Inevitably therefore the impact calculation is based on a mix of data from one year and the following year. In practice, however, year on year changes are usually modest and the effect we believe is therefore likely to be minimal.

We have no doubt that there are other sources of error in our calculations, but believe the above are the principal ones. We will continue to refine our methodology and increasingly rely on third party data providers who are fully independent of WHEB. We will also continue to work with investee companies and other stakeholders to improve the quality of the reported data.

## **Reporting and transparency**

We report quarterly on changes to the portfolio map (Figure 5) as part of our regular reporting to clients. These reports are publicly available from the WHEB website<sup>11</sup>. Quantitative impact data has also been published in an annual Impact report since 2017<sup>12</sup>. Additional information on the WHEB investment strategy including how it supports the UN Sustainable Development Goals and examples of engagement with portfolio companies are available from our Impact website<sup>13</sup>.

<sup>&</sup>lt;sup>10</sup> Op. cit. 8

<sup>&</sup>lt;sup>11</sup> http://www.whebgroup.com/investment-strategy/fp-wheb-sustainability-fund/quarterly-reports/

<sup>&</sup>lt;sup>12</sup> http://www.impact.whebgroup.com/

<sup>&</sup>lt;sup>13</sup> Ibid



# Independent review by the Carbon Trust

	C A R B O N T R U S T
Seb Beloe, Partner, Head of Research WHEB Asset Management LLP	
7 Cavendish Square, London, W1G 0PE.	
United Kingdom	14 <sup>th</sup> May 2020
WHEB Asset Management LLP's Impact Measure	ement Methodology – Peer Review
Dear Seb,	
The Carbon Trust has conducted a peer review of WHEB LLF Methodology'). The purpose of the peer review was to opinion on whether the Methodology:	9's Impact Measurement Methodology (` <b>The</b> provide WHEB LLP with the Carbon Trust's
<ul> <li>is likely to result in an accurate impact report of the</li> </ul>	eir investments; and
<ul> <li>is based on reasonable assumptions and estimation</li> </ul>	ns; and
<ul> <li>is formulated in line with recognised international b</li> </ul>	est practices for impact reporting.
In order to reach its opinion, the Carbon Trust review standards and guidance:	ved the Methodology against the following
<ul> <li>The Avoided Emissions Framework (AEF) by Mission</li> <li>Recent reports by Platform Carbon Accounting Fin</li> <li>Impact Investing Market Map by UN Principles for</li> <li>IRIS+ by the Global Impact Investing Network (G</li> </ul>	on Innovation ancials (PCAF) Responsible Investing (UNPRI) IIN)
<ul> <li>Harmonized Framework for Impact Reporting b (ICMA)</li> </ul>	y International Capital Market Association
Furthermore, the Carbon Trust drew on its sectoral expe the assumptions and calculations and validity of the seve	ertise and professional judgement to review n impact areas, namely:
<ol> <li>Clean Energy</li> <li>Resource Efficiency</li> <li>Sustainable Transport</li> </ol>	
<ol> <li>Environmental Services</li> <li>Water Management</li> </ol>	
6. Health	
7. Other: Sarety, Well-being and Education	
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#### **Opinion Summary**

In the Carbon Trust's opinion, WHEB LLP's Impact Measurement Methodology is properly prepared on the basis of reasonable assumptions and estimations and is formulated in line with recognised international best practises for impact reporting. Furthermore, based on our examination of the Methodology and sectoral calculations, nothing has come to our attention which causes us to believe that its use would not provide a reasonable basis for the production of an annual impact report.

For and on behalf of The Carbon Trust,

Morgan Jones Head of Assurance

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